

## Waters Xevo MRT Mass Spectrometer Essential Service Plan\* For Academic and Government Institutions

### Ensuring Optimum System Performance

Investing in analytical instrumentation, academic institutions provide exciting research and educational opportunities for faculty, staff, and students. Government Agencies utilize analytical instruments to confirm safety of food, pharmaceuticals, and to detect and identify chemical contaminants in the environment. Despite having budget challenges, Universities and Government Agencies must ensure their Xevo™ MRT Mass Spectrometer is always ready to perform when they need it.

**Waters™ Xevo MRT Mass Spectrometer Essential Service Plan for Academia and Government Institutions** is a yearly renewable service and support plan which acts as a cost effective insurance policy against major unscheduled repairs.

The Waters Xevo MRT Mass Spectrometer Essential Service Plan for Academia and Government Institutions offers:

- Unlimited remote support<sup>1</sup>
- Labor and Travel Coverage for Waters Service Support Specialists to conduct onsite major repairs<sup>2</sup>
- Genuine Waters Quality Parts™ for all on-site major repairs<sup>3</sup>
- One (1) Ion Source Cleaning per year included for the Xevo MRT Mass Spectrometer. As part of the Ion Source Cleaning a Waters Service Support Specialist will:
  - Benchmark system performance
  - Clean the ion source and ion transfer regions
  - Perform vacuum pump maintenance as required per operating procedure Benchmark system performance once cleaning is complete

The Waters Essential Service Plan provides affordable coverage designed for the laboratory that wants to leverage in-house resources to perform minor maintenance and service while being protected against the costs which can result from major repairs.

*\*Available in FlexCHOICE™ in some geographies*

*<sup>1</sup>During normal business hours of the local Waters office*

*<sup>2</sup>Excludes the travel and labor charges to install normal wear and tear or maintenance parts<sup>4</sup>*

*<sup>3</sup>Excludes normal wear and tear or maintenance parts<sup>4</sup>*

*<sup>4</sup>See Statement of Coverage for full list of exclusions*

### WATERS XEVO MRT MASS SPECTROMETER ESSENTIAL SERVICE PLAN FOR ACADEMIC AND GOVERNMENT INSTITUTIONS

- **Affordability** – Value driven, predictable service repair costs which address budget realities
- **Quality** – Repairs performed by Waters trained and certified Service Support Specialists using Waters Quality Parts™
- **Confidence** – Operators have unlimited remote support and Waters Knowledge Base access

For further information or to order the Waters Xevo MRT Mass Spectrometer Essential Service Plan for Academic and Government Institutions, contact your local service sales representative.

[waters.com/XevoMRT](https://waters.com/XevoMRT)


 Waters™

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